

Brookshire Brothers Texas Consumer Rights Request Form

Texas “Consumer(s)” have certain rights to request information about, or that we limit certain processing of, their personal data.

To make a Consumer Rights Request to Brookshire Brothers Inc. (“Brookshire Brothers”) complete this form and send it to Brookshire Brothers by email at consumerprivacyrep@brookshirebrothers.com.

Applicability: This Consumer Rights Request Form does not apply to our personnel or to residents of other states. If you reside outside of Texas, how we choose to respond to your request is in our sole discretion. For more information on our data practices see our [Consumer Privacy Notice](#). This Consumer Rights Request Form does not apply to requests pertaining to your protected health information (“PHI”) that is processed by our Pharmacy. To make a request regarding your PHI, please refer to our [Notice of Pharmacy Privacy Practices](#) or contact our Privacy Officer at Brookshire Brothers, P.O. Box 1688, Lufkin, TX 75901, (936) 633-4718.

Authentication. We may require you to authenticate (i.e., verify) your identity for some types of requests. Please refer to the [Texas Privacy Rights](#) section of the Privacy Policy for information on how we authenticate each specific type of request. After receiving your request, we will review the information you provide on this form and may request additional information (such as, for example, your full name, phone number or email associated with your account, and/or your recent transaction history) via email or other means to help us authenticate that you are the Consumer who is the subject of the request.

Agent Authentication. To protect data privacy and security, for most agent requests we will need to authenticate your identity and the agent’s authority. Please promptly provide us any additional information we request. If we are unable to authenticate identity and authority to the requisite level of certainty, we will deny the request. Do NOT send any sensitive personal data such as Social Security numbers or copies of government IDs.

Brookshire Brothers acknowledges and respects our customers' privacy, and we will comply with your request consistent with applicable law. Your rights are subject to exceptions and limitations, which we will explain in our response to you if applicable.

Cookies and Tracking Technologies. Due to technical limitations, to opt-out of selling/targeting of your personal data with respect to third party cookies you please use our Consent Management Platform and opt-out on each device and browser.

The information you provide in this form will only be used for the purposes of identifying the personal data you are requesting and for responding to your request and maintaining related records.

1. **Are you the Consumer Whose Data is the subject of this Consumer Rights Request?** *(check the box that applies)*

- I am the Consumer (i.e., the individual whose rights are being exercised). *(If this box is checked, no need to complete question 3 below)*
- I am not the Consumer, but I am acting on the Consumer’s behalf as their authorized agent. I have written authority, which I enclosed, along with evidence of my identity and address. *(If this box is checked, complete question 3 as well)*

2. Details of the Consumer (i.e., the individual whose rights are being exercised)

Consumer Information	
First and Last Name:	Email Address:
Mailing Address:	Phone Number/Celebrate Rewards Number:

3. Current State of Residence of the Consumer

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The rights set forth in this Consumer Rights Request Form are only available to Texas “Consumers,” which is defined under the Texas Data Privacy and Security Act, Tex. Bus. & Com. Code §§ 541.001-541.205, (effective July 1, 2024) (“Texas Privacy Law”) as an individual who is a Texas resident of this state acting only in an individual or household context. “Consumer” does not include an individual acting in a commercial or employment context.

4. Details of the agent making the request on behalf of the Consumer

First and Last Name of the Agent Making Request:	Name of Entity Making Request (if applicable):
Agent Mailing Address:	Agent Contact Phone Number:
Agent Email Address:	

5. **Identify the nature of the Consumer’s relationship with Brookshire Brothers** *(check all that apply)*

- A current Brookshire Brothers account holder
- A former Brookshire Brothers account holder
- A customer without a Brookshire Brothers account (not a previous account holder)
- A visitor of a Brookshire Brothers website
- A user of a Brookshire Brothers mobile app
- Other; please specify

6. **Identify what right(s) you want to exercise. For further information regarding rights, see [Texas Privacy Rights](#) section of the [Privacy Policy](#).** *(check all that apply)*

- A. Right Regarding Sensitive Personal Data *(check this if you previously opted-in to the processing of your sensitive personal data and would now like to opt-out)*
- B. Right to Confirm and Access *(check this box if you would like to confirm whether we process your data and to access that data)*
- C. Data Portability Rights *(check this box if you would like to request a copy of the personal data we maintain about you)*
- D. Right to Correct *(please explain what data and why below)*

- E. Right to Delete *(subject to our retention rights)*
- F. Do Not Sell/Target Opt-out Request *(non-cookie personal data only).*
- G. Right to Appeal Our Decision Regarding a Previously Submitted Data Subject Rights Request *(complete section 6 below)*

In addition to the Texas Privacy Rights set forth above, and as described in the [Texas Privacy Rights](#) section of the [Privacy Policy](#), Consumers also have a right to opt-out of personal data processing for profiling purposes. We do not profile in a manner that would result in legal or similarly significant effects and as such do not offer this right.

Please note that if you are making a Consumer Rights Request and the information you request reveals details directly or indirectly about another person, we will need to seek the consent of that person before we can disclose that information to you. In certain circumstances, where disclosure of part or all of the information you have requested would adversely affect the rights and freedoms of others, we may not be able to disclose the information to you, in which case you will be informed promptly and given reasons for that decision.

Consumer Rights Requests are subject to certain conditions and exceptions. We will advise you in writing if we are

rejecting your request in whole or in part and the reason(s) for doing so.

Brookshire Brothers will typically process Consumer Rights Requests, at least twice annually per Consumer, at no charge. However, we may be permitted to charge a reasonable fee if a Consumer Rights Request is repetitive or manifestly unfounded or excessive or for requests for further copies of previously provided information. The fee will be calculated based on the administrative cost of providing the information.

7. Previous Data Subject Rights Requests (if applicable)

Please note – This section only applies if you have made a previous Consumer Rights Request to Brookshire Brothers.

Date of previous Request	
Name previous Request was made under	

8. Declaration

I declare that the information given by me above, or in response to Brookshire Brothers’s requests for additional information, is/will be correct to the best of my knowledge.

Signature	Date

What happens next?

We will acknowledge your request in writing and process your Consumer Rights Request within the time required by the Texas Data Privacy and Security Act. If your request is valid but we are unable to sufficiently authenticate your identity, and as applicable, the identity of your authorized agent, we will advise you of this and may request additional information. Please promptly respond to such requests.

To submit your Consumer Rights Request, email this completed form to consumerprivacyrep@brookshirebrothers.com.